



**NEWS RELEASE  
FOR IMMEDIATE RELEASE**

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**PAYMENT ASSISTANCE AVAILABLE TO LOW-INCOME VIRGINIA RESIDENTS  
FOR DELINQUENT WATER/WASTEWATER BILLS**

**PURCELLVILLE, Va. January 11, 2023** — The Virginia Department of Social Services is partnering with local utilities to distribute funds to help low income households pay their delinquent water/sewer bills. A **one-time** relief payment will be available to eligible Virginia residents until the federally funded program funds are depleted.

**Eligibility**

Households eligible for the Low-Income Household Water Assistance Program (LIHWAP) must have a past due water/wastewater balance and a gross household income below 150% of the federal poverty level based on household size. Priority will be given to households whose water/wastewater has been disconnected or is at risk of disconnection.

**How to Apply**

Eligible households may apply for LIHWAP relief at:

- Online: [www.virginialihwap.com](http://www.virginialihwap.com)
- Phone: 1-888-373-9908

\*\*Applicants not already enrolled in an income-based program (LIHEAP, SNAP/EBT, TANF, SSI and means-tested veteran programs) will be required to provide evidence of household income.

Application assistance is available by contacting Promise (in partnership with VDSS) directly between the hours of 7 a.m. to 7 p.m. Monday through Saturday.

**Please do not contact your local department of social services, as they will not be able to provide support regarding the application process.**

**The Town of Purcellville, Virginia**

“Purcellville-your small Town, where history and progress intersect and people prosper,” is an award-winning town of approximately 10,000 residents located in Loudoun County, approximately 50 miles west of Washington, DC. Having received the 2021 Virginia Municipal League Innovation Award for Environmental Sustainability and in years past, the prestigious Siemens Sustainability Award for Small Communities, Purcellville continues to be honored for innovation and green initiatives. The Town most recently received the Tree City USA Award for the 14<sup>th</sup> consecutive year. The Town was reaffirmed as a AAA rated community by S&P Global Ratings, the highest credit rating possible, and was ranked “Safest City” in Virginia in 2020. Once a stop along the W&OD rail line, which has been converted to a multi-use trail from Alexandria, VA to Purcellville, the Town has maintained its historic old-town feel through the restoration and maintenance of its many downtown structures, reflecting the Victorian architecture popular during the early 1900s. Today, Purcellville is the economic hub of western Loudoun County and a popular weekend destination for antiquing, equestrian activities, farmer’s markets, wineries, breweries, distilleries and restaurants. More info at [www.purcellvilleva.gov](http://www.purcellvilleva.gov).

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