



**NEWS RELEASE
FOR IMMEDIATE RELEASE**

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UTILITY BILL INSERT-SPECIAL MAILING

PURCELLVILLE, Va. August 6, 2021 — The August 2021 Water/Sewer bill was mailed with the incorrect bill insert. The correct inserts are being mailed separately to each billing account. The August bill inserts contain important information regarding the resumption of utility service disconnections for delinquent accounts and October bill changes. Additionally, there is an insert calling for volunteers to the Purcellville Police Department. Please be looking for this important mailing and review the information enclosed. Contact the Finance Dept. at 540-338-7093 if you have any questions.

The Town of Purcellville, Virginia

“Purcellville-your small Town, where history and progress intersect and people prosper,” is an award-winning town of over 10,000 residents located in Loudoun County, approximately 50 miles west of Washington, DC. Having received the prestigious Siemens Sustainability Award for Small Communities, Purcellville continues to be honored for its green initiatives with most recently being the Tree City USA recipient for the 13th year. The Town was reaffirmed as a AAA rated community by S&P Global Ratings, the highest credit rating possible, and is ranked “Safest City” in Virginia in 2020. Once a stop along the W&OD rail line, which has been converted to a multi-use trail from Alexandria, VA to Purcellville, the Town has maintained its historic old-town feel through the restoration and maintenance of its many downtown structures, reflecting the Victorian architecture popular during the early 1900s. Today, Purcellville is the economic hub of western Loudoun County and a popular weekend destination for antiquing, equestrian activities, farmer’s markets, wineries, breweries, distilleries and restaurants. More info at www.purcellvilleva.gov.

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NOTICE:
Water Disconnects will resume September 2021 to accounts with unpaid balances.

The Town of Purcellville is preparing for the return of normal utility bill collection processes. The State of Emergency ended on June 30, 2021 and the postponement of water disconnects has been lifted. **The Town will resume water disconnects to accounts with unpaid balances in September 2021.** Multiple payment options are available to avoid interruption in your water service. If service is disconnected, water will not be restored until the balance is paid in full. Please contact us! We are here to help!

Payment Options:

- Pay the Balance in full now
<https://www.purcellvilleva.gov/326/Payment-Information>
- Establish a Payment Plan <https://www.purcellvilleva.gov/697/Payment-Plan>
- Reach out for Financial Assistance

Impacted By COVID-19?

**COVID-19 Federal Relief programs are provided by
Catholic Charities & Loudoun Cares**

**Contact the COVID-19 Emergency Fund and Helpline today!
Leave a message @ 703-669-5040**

Community Partners offering Financial Aid & Resources:



☎: 540-441-7920



☎: 703-771-3371

Middleburg FISH



☎: 540-687-8771



☎: 703-841-3830



☎: 703-669-4636



blueridgeeagles@yahoo.com



The Purcellville Police Department is looking for Volunteers!



The Town of Purcellville is always proud to provide many amazing community events for those who live or visit our Town! These events take many hands to ensure the enjoyment and safety of everyone who partakes in them!

Many of the events, such as the 4th of July and Christmas parade, as well as various runs, walks and bike events often require the closure of many of our roadways, which in turn requires traffic control.

Because of the lean staffing in Town, the Police Department is seeking volunteers to assist with the traffic control portion of events our Town enjoys.



Volunteer in Police Services (VIPs) is a program within the Police Department, and we are looking to bring on Volunteers in Traffic Control to assist with traffic control for such events as those listed above, as well as other events to include emergency disasters.

What are the requirements of a member of the Volunteer Traffic Control Team?

- Be 18 or older, there is no maximum age, but a volunteer must be in good physical health
- Pass a background check
- Successfully complete an interview process
- Successfully complete traffic control training



All Volunteer Traffic Control team members will be deputized per Code of Virginia §46.2-1310, provided a uniform, and become part of an amazing team working to protect our community!!

To learn more about VIPs:

https://www.purcellvilleva.gov/DocumentCenter/View/8253/PPD_VIPs_Brochure_20180925?bidId

Email: VIPs@purcellvilleva.gov

To apply:

<https://www.purcellvilleva.gov/DocumentCenter/View/7616/VIPs-Application-Update-CK-22618?bidId>

New Utility Rate & Tier Structure

Effective with water usage starting July 13, 2021

What is the change?

In June 2021, Town Council adopted new water and sewer rates and a new tier rate structure. The new rates effective July 13, 2021 include a 3% water and 5% sewer rate increase and are on the back of this flyer.

The new rate structure simplifies the water volumetric rate structure from 17-usage tiers to 4-usage tiers. Two user classes were created to align cost recovery with cost of service based on customer usage patterns. Fixed service fees were modified to match the water and sewer system's fixed costs.

Utility Customer Classes Defined:

Single Family Residential user class is Water and/ or Sewer service provided to an individually metered single family home.

Non-Single Family user class is Water and/ or Sewer service provided to a master-metered multi-unit/ multi-family dwelling or non-residential (commercial, industrial, and institutional.)

More Information on the new rate structure including a bill calculator can be found at:
www.purcellvilleva.gov/597/Utility-Service

Understanding Your Utility Bill

The standard meter size, 5/8", is used by *all* single family residential and *most* non-single family customers.

Water usage is billed per 1,000 gallons on a tiered-rate system. The water rate increases at each additional bill tier. Sewer charges are billed at a flat rate based on water gallons used.

Under Virginia State Law, sewer usage must be charged under a flat-rate structure. The sewer rate will be a flat rate of \$16.07 per 1,000 gallons.

There is a minimum charge of 1,000 gallons for both water and sewer.

Both water and sewer meters have their own fixed service fee. Fixed service charges apply on every bi-monthly utility bill based on meter size. This fee is intended to help cover costs of operations and billing that are not directly related to the quantity of water used. Users will be charged two fixed service fees if they have both water and sewer service.

Meter Tampering & Water Theft

Customers may NOT tamper with their water meter.

Per Town Code: Sec. 82-44: No authorized person shall uncover, make connections with, use, alter or disturb any public water line or meter box and appurtenances or use, alter, disturb or molest any meter, valve, crock, pipe, or other property of the town water works, without first obtaining a written permit from the Town Manager.

The Town has encountered water thefts to the system by contractors. These thefts cause discoloration of the water to residents and a reduction in revenue to the water fund. If your water appears to be discolored, take a look around at nearby fire hydrants. If you see a truck hooked up to a hydrant, write down any information such as the license plate number, company name or take a photo that would help us identify the thief. Then **immediately** call the non-emergency dispatch for Purcellville Police; 703-777-1021

Through a Town-community partnership, the effective prevention of water theft can be realized. Remember water theft directly impacts the citizens who depend upon Town water to meet their needs—that's you!

ONLY fire trucks and Town of Purcellville vehicles are permitted to use water from fire hydrants.

If you suspect water theft call the non-emergency dispatch *immediately*:

Purcellville Police Department
703-777-1021

Start Using Water Wisely Today!

Indoor Tips

- Check for and fix leaky toilets and faucets. Leaks can account for almost 14% of indoor water use!
- Only run the dishwasher and washing machine when full to save 1000 gallons a month.
- Install a low-flow showerhead.
- When washing dishes by hand, don't let the water run. Fill one sink with wash water, the other with rinse water.

Outdoor Tips

- Water your lawn only when needed. Your lawn only needs about one inch of water a week. Or, better yet, don't water your lawn. It will get green when it starts raining again.
- Water early in the morning or late in the evening to minimize evaporation. Also, avoid watering on windy days.
- Adjust your sprinklers to water only your lawn/garden and not your house or driveway.
- Mulch around plants to reduce evaporation

WATER RATES
(Rates per 1,000 Gallons per Tier)

User Class & Meter Size	TIER 1	TIER 2	TIER 3	TIER 4
RATE Out of Town Users: Multiply Tier Rate X 2	\$7.88	\$13.80	\$17.74	\$21.68
SINGLE FAMILY	0 to 7,000 gal.	7,001-14,000 gal.	14,001-20,000 gal.	20,001 and Over
NON-SINGLE FAMILY				
5/8" METER SIZE	0 to 7,000 gal.	7,001-14,000 gal.	14,001-20,000 gal.	20,001 and Over
3/4" METER SIZE	0 to 22,000 gal.	22,001-45,000 gal.	45,001-64,000 gal.	64,001 and Over
1" METER SIZE	0 to 28,000 gal.	28,001-56,000 gal.	56,001-80,000 gal.	80,001 and Over
1.5" METER SIZE	0 to 47,000 gal.	47,001-94,000 gal.	94,001-135,000 gal.	135,001 and Over
2" METER SIZE	0 to 84,000 gal.	84,001-169,000 gal.	169,001-241,000 gal.	241,001 and Over
3" METER SIZE	0 to 184,000 gal.	184,001-368,000 gal.	368,001-526,000 gal.	526,001 and Over
4" METER SIZE	0 to 317,000 gal.	317,001-635,000 gal.	635,001-907,000 gal.	907,001 and Over
6" METER SIZE	0 to 677,000 gal.	677,001-1,354,000 gal.	1,354,001-1,934,000 gal.	1,934,001 and Over
8" METER SIZE	0 to 1,185,000 gal.	1,185,001-2,369,000 gal.	2,369,001-3,385,000 gal.	3,385,001 and Over

SEWER RATES

In Town Rate	Out of Town Rate
\$16.07/1000 gallons	\$32.14/1000 gallons

METER SIZE	FIXED SERVICE FEE	
	WATER	SEWER
5/8"	\$15.20	\$16.00
3/4"	\$48.65	\$51.20
1"	\$61.15	\$64.30
1.5"	\$102.35	\$107.65
2"	\$183.15	\$192.65
3"	\$399.60	\$420.35
4"	\$689.00	\$724.70
6"	\$1,469.80	\$1,546.10
8"	\$2,572.20	\$2,705.30

Example of Bi-Monthly Bill for 9,000 gallons (5/8" Meter)

DESCRIPTION	RATE	COMPUTE	COST
1,000-7,000 gallons	\$7.88/1000 gallons	$(\$7.88 \times 7000) / 1000$	\$55.16
7,001-14,000 gallons	\$13.80/1000 gallons	$(\$13.80 \times 2000) / 1000$	\$27.60
Sewer Charge Per 1000 gallons	\$16.07	$(\$16.07 \times 9000) / 1000$	\$144.63
5/8" Fixed Service Fee (Water)	\$15.20	Fixed Charge based on meter size	\$15.20
5/8" Fixed Service Fee (Sewer)	\$16.00	Fixed charge based on meter size	\$16.00
		TOTAL	\$258.59

The standard meter size, 5/8", is used by *all* single family residential and *most* non-single family customers.

Check out our convenient water bill calculator on our website!
www.purcellvilleva.gov/597/Utility-Service